THE EFFECT OF ORGANIZATIONAL LEARNING AND CORE ORGANIZATIONAL COMPETENCE ON ORGANIZATIONAL PERFORMANCE (STUDY AT PRIVATE UNIVERSITIES IN NTT PROVINCE)

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ABSTRACT

This empirical research aimed to determine the organizational learning influence extent on the organizational core competencies in improving the private university organizations performance in the East Nusa Tenggara province. This study was conducted in some stages in order to determine the partial effect of organizational learning on the organization's core competencies, and organizational performance. The aforementioned aspect contributed to further studies in the strategy management. It concerned the effect of organizational learning on core competencies, and organizational performance, especially in organizing private universities. Previous research was reviewed to aid variables and hypothesis development. The variables used in the research were organizational learning, organizational core competencies, and work performance. The following stages were conducted through the course of the research: browsing articles, separating articles, extracting data, synthesizing data, reporting data. Data analysis method used path analysis. The approach used was quantitative positivists. The populations in this study were all private universities in the scope of Region VIII LLDIKTI Bali and Nusa Tenggara, focusing in East Nusa Tenggara. The sample were university and college in East Nusa Tenggara province: 40 PTS (High Education Institutions) consisting of 12 universities and 28 college. This study focused on the phenomenon occurred in NTT province higher education. The higher education organization management has not been well standardized. It exhibited low quality organizational competency, educational qualifications, lecturer competencies, facilities and infrastructure. Offered study programs were not in accordance with the regional condition. The graduate's competence did not suit the regional need. The local governments did not focus its effort in higher education. Regardless of this obstacle, the community kept sending their children to higher education institutions. This was indicated by increased number of universities in NTT and high-interest rate in entering higher education. This condition encouraged researchers to determine the phenomenon's crucial aspects. This research aimed to illustrate how organizational learning and core organization competencies needed to be developed in improving private university institutions performance in NTT province.

Keywords: Organizational Learning, Core Organization Competencies, Organizational Performance, Private Universities Organizations

INTRODUCTION

The 1945 constitution requires the government to seek and organize a national education system that enhances the faith and piety of God Almighty as well as a noble character in order to educate the nation. The philosophical explanation of the 1945 constitution is featured in article 31 of

the 1945 constitution. The government must create a national education system. The national education system is expected to be able to guarantee equitable educational opportunities, improve quality, relevance, and efficiency of education management to face challenges in accordance with local, national, and global changes. Recognizing

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these obligations, the government issues legislation regulates the obligations stated above.

The government issues law of the 20 year 2003 concerning a national education system and its derivative products in the form of government regulation 17 year 2010. Education is defined as a conscious and planned effort to create a learning atmosphere and process. It is conducted to ensure students actively develop their potential, religious-spiritual power, selfcontrol, personality, intelligence, noble character, and skills required for the individual itself, society, nation, and country. The implementation of higher education level as indicated by the law concerning the national education system is conducted by the government through tertiary education. The division of higher education consists of: state universities (PTN), State official universities (PTK), religion based university (PTA), tertiary institutions managed by the private sector through private universities (PTS). Changes in the political climate and increasingly unimpeded permits in conducting national education increases competition in education services. Tertiary educational institutions in Indonesia, both state and private, used to compete with domestic universities. However, current competitor involves various higher education institutions at regional and international levels. The national education industry must face various challenges. The higher education challenge is to prepare high-quality graduates. These graduates must possess academic skills (hard skills) supported by personality integrity and the socializing capability in the workforce (soft skills). The need to improve the quality of human resources through soft skills development is conducted through improving personal abilities (leadership, honesty, responsibility, integrity, and vision in the future), teamwork cooperation, and work motivation. It requires universities to be able to display a positive image as a highquality institution that cares about the social condition and is adaptive to various changes, developments and community demands. The organizational learning in private universities can ideally make higher education institution as a home of excellence. Higher education is not merely a training station in the education process. Organizational learning in private universities increases the individuals work capacity to achieve the organization's vision, mission, goals and objectives. The ideal benefits gained by organizational learning in private universities are: the organization's ability maintain to innovation in order to remain competitive, remain steadfast to external pressure,

deeper possessing knowledge understanding client needs, improve output quality at all levels, increase the rate of change in all organizations and reduce employee turnover rates. According to Elfindri as quoted from Kompas, ideal organizational learning in PTS is illustrated by the ability of PTS to adjust to various interests such as student's future interests in the form of external efficiency improvements. These are determined based on alumni short entry time into the labor market adjusted to the external conditions of the labor market and regional economy. The changing dimensions of labor market requirements indicate the need to adjust the curriculum, learning methods and students learning outcomes. PTS must immediately improve scientific orientations in order to produce high-quality graduates possessing skills and fast decision-making capability. The ideal organization competence is illustrated by competency dimensions improvement. Lecturers must possess proper knowledge, attitude, values, and skills. The lecturer competency dimension may encourage the improvement of lecturer competencies in terms of academic, professional, social, and personality abilities. Furthermore, Teddy Chandra as quoted by Tribun Pekanbaru stated that professional lecturers should present in college lecture process. Professional

lecturers produce high quality students. lecturers **Professional** must possess qualified competencies and qualifications. This indicates that the lecturers must possess above average skill in the related field. To achieve this capability, the lecturer must implement the tri dharma of higher education. Moreover, according to Budi Hermana, Gunadarma University lecturer as quoted by Media Indonesia, the ideal competency provision given PTS graduate students must be in line with study program and competencies. The combination of competency provisions and PTS facilities may produce competent PTS graduates. Fielden (2008) illustrates 4 dimensions of PT (university) performance: students, research, staff/ HR, and finance/efficiency. These indicators can be used at the national level as well as at the PT institutional level. performance measurement ideal dimension based on BAN PT featured additional measurement relevant to measure PT performance. measurement This dimension is service to students/academics. Ghignoni and Verashchagina (2014) added that PT's ideal performance is determined through the suitability of graduates compared to labor market needs. The work field a graduate can enter depends on the mastered qualifications and skills (Koda and Yuki, 2013). The general phenomenon was determined through the data taken from

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BAN PT. Out of a total of 4.440 PTs, 576 PTs were under supervision and 103 PTs were closed in May, 2014. Out of the 163 accredited PTs, 21 PT have accredited A, 68 PT received B accreditation, and 74 PT were accredited C. Until December, 2014, out of 22.306 study programs, 546 study programs had to be closed because they were not registered and only 16.98% were accredited. Regarding the quality of lecturers, out of 192.917 lecturers: 20.18% did not possess a master's degree, 38.28% did not possess academic positions and 2.38% posses's academic position as a professor. Out of all the existing lecturers, only 43.24% were certified. Internal conflict between stakeholders, low quality of lecturers, the ratio of lecturers and students, illegal study program, and the issuance of fake diplomas are existing PT issues. A similar phenomenon is faced by private universities in the East Nusa Tenggara province. As part of the region VIII LLDIKTI coordinator in Bali and Nusa Tenggara, the private universities (abbreviated as PTS) experience various obstacles. The constraints on the PTS development began with the organizer's low qualification. The accreditation level indicated by the higher education national accreditation agency (BAN-PT) cannot be fulfilled by PTS management. According to data from 52 PTS in the NTT region, less

than a third of these PTS have been accredited, especially, regarding superior accreditation status. The next obstacle is the education supportive facilities infrastructure. The absence of laboratories, libraries, and other supporting facilities such as the internet and Wi-Fi. A number of universities in NTT do not possess university infrastructure and rent from other parties. There is lack of lecturer's competence and unideal ratio between the number of lecturers and student. Available study programs do not answer the needs of community real conditions. For instance, there are no PTS in the NTT province opens fisheries and tourism study programs. It is necessary to have several other arguments on the importance of further research regarding the effects of organizational learning and organizational competencies on organizational performance in the context of higher education organizations. Previous studies on the impact of organizational learning, organizational core competencies, and organizational performance in the field of strategic management paid more attention to general organizational organizations than higher education organizations (De Geus, 1988; Khandekar and Sharma, 2006). Regarding the diversification strategies affecting the performance achievement, the context of the study and research focuses on

organizational organizations as presented by Hitt et al. (1998), Bettis and Mahajan (1985) and Coulter (2002). The findings of this study cannot be generalized due to differences in resources and organizational capabilities, leading to differences in behavior, competitive action, threat and business opportunities response speed. This research focused on higher education organizations, in this case, private universities. This research could not be compared due to differences in the organization size and the service approach. Kumar (2005) "Assessing the Learning Culture and Performance of Educational Institutions" examines the effect of three levels of learning. These are organizational level, team and individual learning on financial performance and knowledge at private universities in Malaysia. In this (2005)study, Kumar focused organizational learning at various levels which had an effect on Malaysia private universities performance as the object of research. This encourages the writers to determine how organizational learning using PTS approaches in Indonesia and further examines the organization's core competency model in influencing organizational learning and performance. Research and studies conducted Indonesian universities as an object of research. Allen and Davis, 1991 were quoted with the title "Analysis Differences in Service Quality in Higher Education Institutions in Surabaya" found both state universities (PTN) and private universities (PTS) compete in providing educational services to students producing high or adequate quality graduates. In order to do so, the universities constantly improve themselves in order to maintain services quality and increase core competencies. This study did not specifically, examine how the influence of organizational learning on competence to performance. In improve the mentioned above, state universities and private universities were not separated. Schein in Greaves and Sorenson cited by Syamsulhadi and Siswandari, "Concerning Future Universities" concludes that there are five criteria for an organization (including higher education) for it to be considered good and possess high-quality competencies. Regardless, it did not specifically focus on how the influences of organizational learning, organizational core competencies and diversification strategies have an effect on improving college performance. Said's research "Strategic Factors Affecting the Quality of Service and Performance of PTN and PTS in Indonesia" stated that the strategic factors used are organizational learning, market analysis capabilities, technology leadership,

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empowerment iob employee and satisfaction. The results of this study indicate that strategic factors have a significant direct effect on organization organizational performance, learning, market analysis skills, and service quality. Other strategic factors such as technology leadership, employee empowerment and satisfaction have no effect on This research describes performance. organizational learning that influences performance. Strategy factors such as core competency variables and diversification strategies not considered were researchers. This encourages the study of the effects of organizational learning and core competencies on private universities performance. It is conducted to determine the extent of the variables affect the higher education organizations performance and achievement. Sukirno's research, "The Effect of Organizational Learning Opportunities and Teaching Quality on the Relationship between Lecturer Participation in Decision Making and Student Learning Outcomes in Higher Education Institution in Yogyakarta Special Region" examined the relationship between lecturer participation in decision making on students learning outcomes using opportunities for organizational learning and teaching quality as intermediate variables. The study discussed

organizational learning which led improved performance. Regardless, there are no core competency variables such as knowledge competencies and diversification strategies to determine performance achievements. Purnama (2002)'s research, "Analysis of the constraints of the potential application of Services in Total **Ouality** Higher Education". Based on the measurement dimensions of Prieto and Revilla (2006) private university, organizational performance is depicted with financial performance in the form of smooth cash flow (in this case the tuition payment and all financial deposits do not experience delays and handling), sales growth (in this case the number of students assumed to increase annually), and non-financial performance consisting of the level of competition in maintaining customers by improving the higher education services quality. It is divided into three dimensions: improving services to students, increasing lecturer knowledge and university physical improvement, and student GPA level. This motivates researchers to examine how the influence of organizational learning, core competencies, and diversification strategies affect private universities performance. Most research in strategic management focuses its studies on public organizations was research conducted by De Geus (1988),

Khandekar and Sharma (2006), Hitt et al. (1998), Bettis and Mahajan (1985), Coulter (2002) and Wang and Lo (2003). The focus of this research is private universities organization as an object of research. The studies conducted in the context of higher education organizations do not limit the discussion only to private universities. Some studies combine between private universities and state universities. As a result, in terms of differences in resources, there are significant differences regarding private universities and state universities. Hence, there is a need for studies and research to be conducted focusing on private universities. Furthermore, there has been no research on the organization of private universities in the region VIII LLDIKTI of Nusa Tenggara and Bali, especially in the special region of East Nusa Tenggara. Various researches which have been described above are supported by contextual phenomena and research gaps and research renewal.

Organizational learning is the process by which organizations use existing knowledge and build a variety of new knowledge to shape the development of core organizational competencies crucial in a changing environment (Kogut and Zander, 1992; Henderson and Cockburn, 1994). According to Marquardt (1996), organizational learning can be built through

thought process, mental models, personal skills, teamwork, shared vision, and dialogue. PTS continues to face pressure to make changes. Wang and Lo (2003), Murray and Donegan (2003) and Chaston et al. (1999)stated organizational learning has a positive influence in developing organizational competencies. The basis of the study on core competencies influence on performance in organizations was built by several studies such as those conducted by Pace et al. Competitive performance: a resource-based view approach in software sector. Based on the Resource-Based View (RBV) approach, performance differences between organizations is due to differing specific resources and accumulated competencies. This study examined relationship between competitive performance and strategic resources owned. Based on Durand (1999), research methodology the relative contributions of imitable, non-transferable non-substitutable and resources profitability and market performance, the results of the relationship between the level of influence of productive assets and organizational performance are obtained. The previous research and studies explained influence of competency the performance. Durand (1999), Wernerfelt (1984), O'Regan and Ghobadian (2004),

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Wang and Lo (2003), King and Zeithamal (2001), Fernandes et al. (2005), stated that organizational competence has an influence on organizational performance. 1679J. Eng. Applied Sci., 15 (7): 1676-1686, 2020 Competency is defined as: ".... the ability and knowledge that form the basis of everyday problem-solving..." (Henderson and Cockburn, 1994). Leonard-Barton (1992) emphasizes the importance of knowledge and considers competence as a complex knowledge system that includes employee skills and learning, technology, managerial, and organizational systems. By optimizing the competencies, a sustained competitive advantage would emerge. The core competencies possessed will be a source of competitive advantage when universities possess valuable, scarce and difficult to replicate or replace competencies (Barney, 1991). According to Bettis and Mahajan (1985), business diversification is the diversity of business types both related business and unrelated business. The diversification strategy performed by PTS is conducted by increasing the number of study programs. The addition of study programs endavor to meet the increasingly diverse user needs and ever-increasing demands. The diversification strategy strengthens the competitive position of PTS the education studies industry. **Previous**

explained the influence of competency on diversification strategies. Chatterjee and (1991),Wernerfelt Markides and Williamson (1996), Silverman (1999), Lemelin (1982), Stewart et al. (1984) and Barney (1991), stated that organizational competence has influence and is closely related to organizational diversification strategies. The core competencies will determine and maintain the competitive position of the organization in its industry. PTS core competency is discussed as the ability of PTS to provide and pay attention to human resources and argues that resources produce unique, intangible and difficult to imitate or replace competencies (Oliver, 1997). The intended human resources are PTS lecturers. The previous studies and research explained the influence of organizational learning on organizational performance. Lopez et al. (2005),Khandekar and Sharma (2006), Murray (2003), Bontis et al. (2002), Kumar (2005) and Prieto and Revilla (2006) stated that organizational learning has an influence in creating and developing the performance of higher education organizations. These studies explained the influence diversification strategies on performance. Rumelt (1982), Stimpert and Duhaime (1997), Bettis (1981), Christensen and Montgomery (1981), Ammit and Livnat (1988), Michel and Shaked (1984), Lloyd

and Jahera(1994) and De (1992), stated that those organizational diversification strategies have an influence on organizational performance.

MATERIALS AND METHODS

This study aimed to examine the influence organizational of learning abilities, core competencies on private universities performance in East Nusa Tenggara province. This research used explanatory research. The study was conducted at all private universities in the scope of region VIII LLDIKTI Bali and Nusa Tenggara, especially in the East Nusa province of Tenggara consisting universities, colleges, polytechnics, and academies. The population was the total number of elements studied (Cooper and Schindler, 2006). This study used analysis at the organizational level. The population was all private universities (PTS) in LLDIKTI in Bali and Nusa Tenggara, focused East Nusa Tenggara (NTT) province. In this case, it was represented by the leadership elements of private universities. The population in this study was 52 private universities in East Nusa Tenggara. It consisted of 12 universities, 28 colleges, 4 polytechnics and 8 academies. Samples were part of the population data considered to represent the population (Cooper and Schindler, 2006). The sample in this study was universities and colleges in region VIII LLDIKTI Bali and Nusa Tenggara, focusing on East Nusa Tenggara (NTT). The samples were 40 private universities consisting of universities and colleges. The sample selection criteria were based on the size of the organization, referring to the 2014 education and culture Regulation No. 139 concerning the statute of organizations in higher education. This regulation implied that higher education organizations were divided based on the colleges, university, academics and vocational programs. Based on these rules, the academic, polytechnic organization, and vocational programs cannot be included in the study sample as they were considered equivalent to the faculty at a university or college level. The unit of analysis in this study was private universities (PTS). The respondents or informants were leadership elements, namely (Chancellor, Deputy Chancellor I, II and III or Chairperson, Deputy Chairperson I, II and III), other leadership elements (Dean, Deputy Dean and Chair of Study Program) and heads of BAK. Path analysis was utilized in this study to assess the hypothesis in the SPSS program. According to Solimun path analysis were described as follows: Arrange causal models: Based on variable/construct relationships, a model can be made in the form of a path diagram.

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The available model was expressed in the form of structural equations. The system of equations was formed as follows: (1) PO = $\beta+\beta1KIO+e3$ C PO = $\beta+\beta1KO+e3$; (2) KIO = $\beta+\beta1KO+e3$ C KIO = $\beta+\beta1KO+e3$ Which was standardized as follows: (a) ZPO = ZP1+Z $\beta1KIO+e3$; (b) ZPO = ZP2+ $\beta1KO+e3$; (c) ZKIO = ZP4+ $\beta1KO+e3$

Description: (1) PO: Organizational learning K; (2) IO: Organization Core Competence; (3) KO: Organizational Performance.

Based on the models of influence, the trajectory models were arranged as follows. This path model was called path analysis which error was determined as follows: $P^2=\sqrt{1-R^2}$

Determining the direct influence with the path approach: To explain the relationship in the same direction, the standardize regression variable used in partially each equation. **Determining indirect influences**: The indirect effect of the independent and dependent variable was not conducted in this study as there were no indirect influences.

Examination of model validity: Model validity in path analysis used a total coefficient of determinations and trimming theory. Total coefficient of determination. Total data diversity that can be explained by

the model is measured by: Rm = 1 - Pe + Pe+ Pe + Pe Pe 1 Theory trimming, the validity test of the path coefficient on each path for direct influence was similar to the regression using the p-value of the t-test, namely the variable regression coefficient assessment was partially standardized. Hypothesis assessment using multiple linear regression requires model assessment using Determinant coefficient (R2): The coefficient of determination was used to measure the model ability to explaining variations in the dependent variable. The statistical formula for the coefficient of determination was as follows, KD = $(r2)\times100\%$.

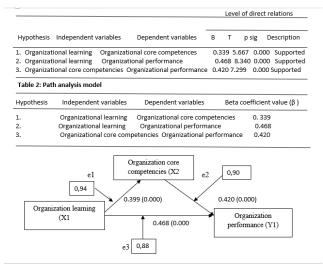
Significant t-test: The t statistic test exhibited the influence of one explanatory variable in explaining the dependent variable. The t-test was completed by comparing tount with t-table in the t distribution table with an error rate of 5% to determine whether the hypothesis was rejected or accepted.

Significant F-test: Significant F-test was completed using the value of F-count and F-table in the F-table distribution with an error rate of 5% to determine whether the proposed hypothesis was received or rejected.

RESULTS AND DISCUSSION

Hypothesis assessment used regression analysis to determine the magnitude of each construct of each variable. The magnitude of the relationship is exhibited in the standard coefficient (beta) of each variable and assessed in a t-test. The regression analysis using SPSS Version 21 Software was conducted on the 3 hypothesis. Furthermore, the results of hypothesis assessment are exhibited in

Table 1
Summary Of The Structural Equation Research



ModeFigure 1: Image of the PATH analysis model of the study

The regression test results obtained regression coefficient (β) of 0.598 with a significant level of probability values t table 1.96. Assessment result concluded hypothesis 5 is supported. All research

results from each hypothesis in the study are all supported. It can be concluded that organizational learning, organizational core competencies, and diversification strategies have a positive and significant influence on improving private universities performance in East Nusa Tenggara. The results of the full path analysis are exhibited in Table 2 explanation. There is a direct relationship between organizational learning organizational core competencies with a beta value of 0.339, between organizational learning and organizational performance with a beta value of 0.468, between organizational core competencies diversification strategies with a beta value

of 0.261, between core competencies and performance organization with beta values with a value of 0.420 and a diversification strategy with organizational performance with a beta value of 0.598. The results of this path analysis are based on the regression output to exhibit the direct relationship or indirect relationship of this

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study. Based on the models of influence, a path model was arranged. Its error was determined as follows:

$$P_{rm} = \sqrt{1 - R_i^2}$$

$$P_{rm} = \sqrt{1-0.115} = 0.94$$

$$P_{RM} = \sqrt{1-0.219} = 0.88$$

$$P_{RM} = \sqrt{1-0.177} = 0.90$$

It is expressed in more detail on Fig. 1 path analysis. The path analysis model examination used the total determinant coefficient value. Model validity assessment used the total coefficient of determination value to determine the total data diversity using the following formula:

$$R m=1-Pe+Pe+Pe+Pe+Pe$$

$$R m = 1-0.0019546 R m = 0.980454$$

The total coefficient of determination is 0.980454. It indicates that the information contained in the data or the variables contribution explained by the model is 98.04%. The rest is influenced by other variables or errors. The total coefficient of determination value exhibits that the model is very feasible and can be further interpreted. Path analysis results exhibited that organizational learning, organization diversification competency and core strategies have an important role in improving work performance at private universities in the East Nusa Tenggara province.

The influence of organizational learning on the of private universities

organizations core competencies: The thought process indicator suggests the private universities in NTT province encourage lecturer's improvement providing study opportunities. However, the PTS resources and capabilities level differs. Some PTS possess adequate resource to improve thought process while the others do not possess adequate resources. The empirical results support Wang and Lo (2003) on customer-focused performance and dynamic models for competence building and leveraging: a resource-based view. Wang and Lo (2003) found that organizational learning has a positive effect on the organization's core competencies. The mental model indicator suggests PTS organizations motivate lecturer's improvements through comparative studies and improve teaching However, not every PTS methods. organizations in NTT allocate funds and opportunities lecturer's provide for improvement. It is indicated by mental models development such as weak literacy culture, strong paternalistic culture, easily satisfied with obtained achievement, seniority culture in an organization and reluctance to exit comfort zone. However, mental model indicators are able encourage the development of PTS organizational competencies. The empirical results of mental model indicators from this

study are supported by Murray and Donegan (2003) stating that organizational learning connected through a number of levels is a factor that determines organizational competency development.

The influence of organizational learning Λn private university organizational performance: Organizational learning indicators outline the importance of teamwork in improving **PTS** organizational performance. Teamwork indicators encourage the ability of coordinative and innovative work as well as close collaboration between lecturers and employees. Almost every PTS in NTT strives to improve work performance. They facilitate training for teaching material writing, material depth and methodology and literacy improvement. They also encourage research service are independent improvement. There research and service funds available at PTS. Regardless of the small number of funds exhibits **PTS** available, this the organizations willingness in improving performance. Most PTS in NTT collaborate with state and private universities in Java as well as foreign universities. This is in line with Sukirno's research (1999) stated that teaching quality influences student learning outcomes. The better lecturer mastery over teaching method approaches, media and principles, the easier it will be for students to understand the material. This would produce superior performance such as graduates with a high GPA, increasing number of students, high ability to retain better reputation, and high students, financial performance. Friedman et al. stated that organizational learning will not long-lasting if members of organization have no interest in learning. Organizational learning indicators in the form of the ability to share a vision are represented by the ability to socialize the organization's vision to all members of the organization and the individual goals suitability level with the organization. The findings on these indicators indicate that PTS organizations in NTT endeavored to improve management governance. The high demands on higher education governance management from the Ministry Education and Culture Encourage Improvement. Despite no existing A accredited PTS institution in NTT, there have been several universities, colleges and study program possessing B accreditation. The accreditation value increase is expected to improve PTS work performance in NTT. The improved work performance was demonstrated by the improvement of services to students, research, community financial service. efficiency, staff performance and cooperation between universities and work field. Moreover, the

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empirical results of this study indicate that there must be cooperation between universities and the work field, especially in professional education. This is consistent with Brew and Boud (1996) who stated that education adapted to workforce needs is crucial for students.

The influence of organization core on private university competencies organizational performance: The indicator of the organizational competencies scarcity level represented by competencies is only possessed by PTS. The level of difficulty in finding or obtaining substitutes for PTS lecturer competencies and uniqueness. The empirical results indicate that a number of **PTS** offer lecturer's the education uniqueness level in proposing and opening new study programs. NTT management realized that the study program must be based on the lecturers and organizations competence in order to compete. Over the past 5 years, PTS endeavored to open animal husbandry, fisheries, dry land agriculture, tourism, sports, and other study programs. These study programs were based on existing competency human resource and developments. Lecturer competency is one of the factors that drive a person to choose to study at a university. A high competency creates a good image in the community.

Thus, PTS possessing high expertise lecturers is capable to attract prospective students. In other words, PTS will be able to retain students. The empirical results of this study are in accordance with Godfrey and Hill (1995).Difficult replicate to competencies are the core (axis) of resource-based view theory and the central understanding of sustainable competitive advantage (Spender and Grant, 1996). Furthermore, Pace et al. (2005) found that hard to imitate competencies had a positive relationship with performance. Competencies may be protected from imitation in various ways. Competence derived from historical factors (Barney, 1991) such as strategic location, copyright ownership (Rumelt, 1982) will protect these valuable resources from competitor's imitation attempt. The results of this study strengthen the research conducted by Absah. Assessing the influence of organizational learning abilities on competency, diversification level and organizational performance at private universities in North Sumatra and Aceh.

CONCLUSION

Based on the analysis of research results, the following conclusions were drawn: organizational learning can encourage the creation of core competencies and private universities

performance. This is indicated by private universities encouraging core competencies creation and organizational performance achievement. It is conducted by providing assistance to lecturers to continue formal non-formal education, providing opportunities for lecturers to increase knowledge on teaching/working method, develop thought processes and motivate self-improvement. continuous **PTS** organizations encourage performance achievement through achieving predetermined targets, knowledge, and technology, coordinative and innovative work ability and creating close collaboration between lecturers and employees. Good core competencies will be able to create a diversified strategy and improve private universities performance. As core competencies are a source of competitive advantage, private universities and lecturers increase competitive ability. In turn, it create diversification strategies achievement. The core competencies is capable to boost private universities performance which are caused by several factors. These factors are, among others, the PTS unique competencies and PTS lecturer' s unique competencies. The competitors would experience difficulty and require a huge sum of funds in order to replicate the competencies.

Based on the conclusions of the research results and experience in the field, the following conclusions were drawn: private universities management must be able to encourage organizational learning to ensure it achieves core competencies and ideal organizational performance. There needs to be a commitment from the private universities management in East Nusa Tenggara province. It is conducted to encourage increased competency performance by providing opportunities and funding. Regardless, not every private university possess strong and continuous commitment to encourage lecturer's selfimprovement, provide research funding, attend national and international seminars. nor providing special funds to publish lecturer's research in national international journals. It is necessary to encourage lecturer's personal development on knowledge and technology, coordinative and innovative manner work capability and create close collaboration between lecturers and employees.

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